

# Hosting workstations for ISS (Interactive Systems Solutions)



Making sense of IT

## About ISS

Since 1992, ISS has specialised in helping small and medium-size businesses manage their IT in the South East of England. From their purpose-built premises in Cranleigh, their helpdesk engineers are on call to solve any IT problems you may have and if they can't fix it over the phone, they will come to your premises.

ISS originally started as a software company which evolved into building pc's. Customers then started asking about networking enabling ISS to evolve further into offering virtual office solutions. Now they are primarily focused on delivering the best IT support as they are passionate about understanding what their customers want as well as giving good advice.

ISS website: <https://www.iss.uk.com/>

## The Challenge

Due to an increased pricing escalation at their previous data centre, ISS were looking to move their hosting to somewhere else. Anthony Goold (Managing Director) was impressed with Datanet's competitive pricing, the facilities at ARK, Farnborough, the technical knowledge of Datanet's engineers, both onsite and remote, and the general friendly, accommodating nature of Datanet's staff.

## Datanet Solution

ISS have taken one of our Ultra large racks in our Ark Farnborough Data Centre together with dual A/B 32A power feeds and dual resilient 10Gb Internet feeds along with secure 24x7 access in our high availability and highly resilient London Edge data centre.



## Requirements and Solution Summary:

- Ultra Large 47U Rack, 800mm wide and 1200mm deep, the big rack for a large deployment
- Dual 32A power feeds as standard together with dual 10Gb Internet feeds
- Data centre with great [sustainability](#) credentials designed in
- Government 'official' security facility with 24x7 security on site and ISO27001 certified
- 24x7 access for ISS engineers with workshop and welfare facilities included
- Helpful, friendly, accommodating, reliable people on-site to help
- Great value with many extras included, interconnects, block of IP's, remote hands etc

**Anthony says:** "Not only have Datanet been exceptional with their technical knowledge; their willingness to help has been outstanding. They offer ideas which not only help us but can also help our customers. All in all it has been a good experience" **Anthony Goold – Managing Director, Interactive Systems Solutions Ltd**